## Intercultural Understanding

<table>
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<tr>
<th>What is Culture?</th>
<th>What is Intercultural Awareness?</th>
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<th>Teaching and Learning</th>
<th>Approaches/strategies for Teaching and Learning</th>
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<td>Opportunities:</td>
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<td>Challenges:</td>
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<th>Resource Sharing</th>
<th>Assessment Strategies and Tools (AforL, AasL, AofL)</th>
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### The Cultural Iceberg

**Surface Culture**
- Food
- Flags, Festivals
- Fashion, Holidays, Music
- Performances, Dance, Games
- Arts & Crafts, Literature, Language

**Deep Culture**
- Communication Styles and Rules
  - Facial expressions, gestures, eye contact
  - Personal space, touching
  - Body language, tone of voice
  - Handling and displaying of emotion
  - Conversational patterns in different social situations
- Concepts of:
  - Courtesy and manners
  - Self-time, past and future
  - Leadership, fairness and justice
  - Cleanliness, modesty, beauty
  - Related to age, sex, class, family, etc.

- Attitudes towards:
  - Elders, adolescents, dependents
  - Role expectations, work authority, competition
  - Relationships with animals, age, sex, death

- Approaches to:
  - Religion, courtship, marriage, raising children
  - Decision-making, problem-solving

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